EDMUND PARK INTERIM SITE NEWS – APRIL 2022

(To contact us please email: edmund.park.frome@outlook.com)

HANDOVER OF THE ESTATE

It seems that every homeowner on our estate received the following letter (dated 8th April) from Charles Church

I am pleased to inform you that Remus Management Limited took over the management of your estate on the 7th April 2022. They are the Management Company's Managing Agent. Remus will be responsible for the maintenance of the open spaces on your development and the collecting of any estate charges. If you wish to raise future points regarding the management of the scheme or estate charges Remus will now to be your point of contact. For your information their details are:-**Remus Management Limited** Fisher House | 84 Fisherton Street | Salisbury SP2 7QY Office: **01722 428000** Website: www.remus.uk.com Yours sincerely Julian Roper Managing Director

I circulated a copy, as a check, and received comments which I included straightaway in an email to Remus, as follows....

Further to Julian Roper's letter to homeowners, I've had emails giving the comments listed below. A quick stroll around the estate does show that there's a fair bit of corrective work still needed so can we assume that you will now be managing this, but Persimmon will be paying? Julian Roper's letter has certainly 'ruffled feathers' here so it would be great if we could pacify those who are feeling genuinely hurt and who are worried by the prospect of increased charges needed to put right what's seen as Persimmon's failures.

Best regards John.

- I'm sure that no one will want to pay any sum until they've completed the outstanding items on your snagging list!
- I thought they were not handing over until everything was complete? We still have sections of road and pavement that have been dug up and need tarmacking and the 5 trees next to the park are still missing. Does this mean Remus is liaising with Tithegrove and G-Works instead of Persimmon? I feel a bit confused by it all!
- I would be interested to know on what basis they signed off the management of the estate, as there are a lot of things still to do?
- Personally I'm not sure the development is entirely complete. The amount of builders' rubbish still on the 'green' areas and the poor tarmac is shocking.
- Persimmon have still not addressed the issue of some people stopping others walking round the estate due to their claiming extra land.

• What will happen regarding people who've claimed extra land? Some of us are genuinely concerned otherwise the point would not have been raised.

A very helpful and informative reply came quickly from Remus, which I'm really pleased to be able to pass on to you

The first notification that an estate has been handed over does indeed tend to 'ruffle a few feathers', but it is important to note, in our case, that Persimmon have not left the site and anything that was an installation fault we will chase them up on. In regard to the bullet points please see the below responses.

- 1. We have it in writing as an agreement from Persimmon that the handover has only been taken under the condition that the outstanding items on the snagging list are completed.,
- 2. The sections of tarmac are still being completed at no cost to the residents; this was one of the caveats in the handover agreement between ourselves and Persimmon. I will be liaising with Persimmon who will in turn be managing Tithegrove and G-Works, as these are still Persimmon's works to undertake and resolve.
- 3. The basis is that the items on the outstanding snagging list are to be completed by Persimmon but the estate has been handed over to ourselves, as per the conversation you had with Lee Brittan we do need to manage residents expectations and we could not reasonably delay the handover any longer with the agreement from Persimmon to undertake the snagging list in place.
- 4. Is the green area here in relation to the school site? If so as we do not manage this area this would not be a reason to hold up the handover of the managed areas. As we are solely responsible for the managed areas and they are acceptable pending the completion of the further works from Persimmon then the school site is not something that will delay handover. Areas of retarmacking are being undertaken but if there are any areas of tarmac that residents are not happy with if they can detail this I can cross reference with the snagging list and advise further.
- 5. I will shortly be walking the site and writing to all residents that appear to have claimed extra land to iron out the logistics of the land grabs.

I hope the above is useful, I completely understand that residents may be a bit agitated by the news that the site has been handed over but I am still working closely with Persimmon who are receptive to any remedial works obviously within reason.

Going forward, could I ask that any queries are sent to <u>Salisbury.admin@remus-mqmt.co.uk</u>

Given our quest from the beginning to 'avoid conflict and confrontation' I'm genuinely optimistic that Remus will be good to work with to ensure our estate's open spaces will be something we'll be happy with. Best regards John Corfield.